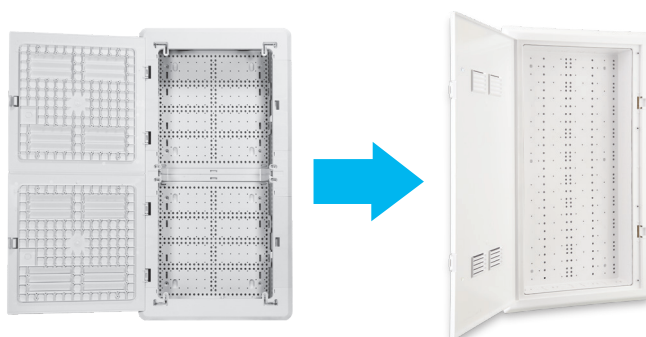


Primex SOHO Pro™ Media Panels Replacing MediaMax Enclosures

Primex will no longer be offering MediaMax enclosures as of September 30, 2020. Customers will now be offered solutions from the industry-leading, Primex SOHO Pro™ Wi-Fi transparent media panel line. We are committed to working with our customers to help transition to a more complete offering and ensuring your needs continue to be met.

We will continue to strengthen our product lineup with the addition of the SOHO Access™ metal enclosures and accessory lines to provide a broader range of connectivity options to our customers than ever before.

We understand it may be a challenging transition. We're here to provide solutions.



- **Will existing project and blanket PO's honoured?**
Up until September 30, 2020, or while supplies last.
- **Can I still get the 6 months supply of MediaMax enclosures I ordered?**
Order ASAP to ensure you receive your product.
As of September 30, 2020 MediaMax enclosures will no longer be available to order.
- **Does this affect other Suttle products?**
This only affects Suttle MediaMax enclosures and accessory kits at this time.
- **Will Primex offer comparable products?**
Yes, consult the [MediaMax Enclosure Substitution Chart](#) to find equivalent offerings.
- **How will pricing be affected?**
Contact Primex Sales Support for product pricing at salesupport@primex.com.
- **Do Suttle accessories work with Primex media panels?**
All Suttle voice and data modules work in Primex media panels.
For any other products please inquire at: salesupport@primex.com.
- **Will SOHO Access™ metal enclosures continue to be offered?**
Yes, these will continue to be sold by Primex.
- **How will delivery be affected?**
In general, Primex ships products within two days of order receipt.
Please note that delivery may be affected by the current COVID-19 pandemic.
- **How do I learn more about Primex products?**
Visit www.primex.com or contact us at salesupport@primex.com.

Deadline for orders is September 30, 2020. Deadline for delivery is December 31, 2020. While supplies last

Contact Primex Sales Support: salesupport@primex.com | www.primex.com

FOR MORE INFORMATION CONTACT:

📞 1.604.881.7875 📠 1.604.881.7835

www.primex.com     