



Primex
20160 92A Avenue
Langley BC V1M 3A4 Canada
📞 1.604.881.7875
📠 1.604.881.7835
primex.com

**** Canadian Shipping Delay Alert ****

Dear Valued Customer,

Nov. 18, 2021 – Due to catastrophic flooding caused by a recent storm in British Columbia, Canadian orders shipping from the Pitt Meadows, BC-based warehouse will experience delays shipping East out of the region. Our shipping partners have informed us that they are unable to transport East through this region due to extensive main artery roadway closures. Please expect a minimum of 4 days delay at this time, as this is an unprecedented environmental disaster for the region.

Our hearts go out to everyone affected by this natural disaster, and we hope for expedited aid and support to all affected communities.

- **Affected Shipments:** Products shipping from the Pitt Meadows, BC facility to customers across Central and Eastern Canada.

We are monitoring shipments South to the US from the Pitt Meadows facility, and all other Primex warehousing and production facilities in the US and Canada, and don't anticipate significant delays.

We apologize for any inconvenience this may cause you and we will keep you updated as information is made available. Please work with your Primex Sales or Support (salesupport@primex.com) representative if you are looking for updates on your order.

Sincerely,

Primex